

MANNA GUM COMMUNITY HOUSE STRATEGIC PLAN 2016-2018

PURPOSE

The purpose of the Manna Gum Community House is to strengthen the Foster and Corner Inlet community by providing a welcoming place to find information and support. Our primary drivers are:

Education - We provide local and relevant community education to support lifelong learning.

Social inclusion - We are committed to encouraging community participation in all our activities and reducing social isolation.

Sustainability - We are committed to sustainable practice in all our activity.

VALUES

All activity at Manna Gum Community House is based in the core values of

- **Respect**
- **Accountability**
- **Transparency**
- **Community-focus**

These values inform and direct our work and our relationships.

EDUCATION GOALS

1. Maintain a high standard of community education tailored to community needs.
2. Expand program delivery in Digital Literacy and Hospitality.
3. Increase the diversity of participants in our programs.
4. Increase program delivery in offsite locations.

SOCIAL INCLUSION GOALS

1. Maintain a safe, welcoming space for users of the Manna Gum Community House.
2. Maintain our relationship with Government agencies and other charities to meet the needs of our local community
3. Increase the diversity of visitors to the Manna Gum Community Lounge and Shop.
4. Maximise the use of Manna Gum Community House facilities to reach more community members experiencing social isolation and disadvantage.
5. Maintain regular and effective communication with our community to promote our services and determine community needs.

SUSTAINABILITY GOALS

1. Promote environmental sustainability initiatives in the community and in Manna Gum Community House operations
2. Develop and implement policies that commit to sound and sustainable financial, administrative and management practices.
3. Continually explore possible revenue streams to increase financial sustainability and reduce financial risk.
4. Promote job satisfaction amongst volunteers and staff through sustainable work practices and effective management.
5. Maintain a high level awareness of opportunities for continuous improvement in environmental, financial and organisational sustainability.