

MANNA GUM COMMUNITY HOUSE STRATEGIC PLAN 2019-2021

PURPOSE

The purpose of the Manna Gum Community House is to strengthen the Foster and Corner Inlet community by providing a welcoming place to find information and support. Our primary drivers are:

Education - We provide local and relevant community education to support lifelong learning.

Social inclusion - We are committed to encouraging community participation in all our activities and reducing social isolation.

Sustainability - We are committed to sustainable practice in all our activity.

VALUES

All activity at Manna Gum Community House is based in the core values of

- **Respect**
- **Accountability**
- **Transparency**
- **Community-focus**

These values inform and direct our work and our relationships.

EDUCATION GOALS

1. Develop more partnerships with local employers and schools to tailor programs to improve employment prospects in areas of local demand.
2. Consolidate our delivery of pre-accredited programs in digital literacy.
3. Grow the off-site delivery of selected pre accredited programs
4. Include space for a dedicated Education Hub as part of an overall building extension of the Community House.

SOCIAL INCLUSION GOALS

1. Identify transport options in the community that can be used to improve access to Manna Gum Community House
2. Maintain our relationship with Government agencies and other charities to meet the needs of our local community
3. Increase the numbers of young people using the Manna Gum Community Lounge and Shop.

4. Promote the use of Manna Gum Community Lounge to other community groups to reach more community members experiencing social isolation and disadvantage.
5. Maintain regular and effective communication with our community to promote our services and determine community needs.
6. Partner with other community agencies to deliver a sustainable model of Emergency Relief.

SUSTAINABILITY GOALS

1. Promote environmental sustainability initiatives in the community and in Manna Gum Community House operations
2. Embed sound and sustainable financial, administrative and risk management practices into all decision making processes.
3. Establish an expert group to advise on effective ways to raise funds to increase financial sustainability and reduce financial risk.
4. Promote job satisfaction amongst paid and unpaid staff through sustainable work practices and effective management.
5. Maintain a high level awareness of opportunities for continuous improvement in environmental, financial and organisational sustainability.
6. Develop plans to fund and build an extension to the Community House space.