

# COVIDSafe Plan

Guidance on how to prepare your COVIDSafe plan is available [here](#).

## Our COVIDSafe Plan

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Guidance	Action to mitigate the introduction and spread of COVID-19
<b>Hygiene</b>	
<b>Provide and promote hand sanitiser stations for use on entering building and other locations in the worksite and ensure adequate supplies of hand soap and paper towels are available for staff.</b>	<ul style="list-style-type: none"> <li>• Sanitiser stations in foyer and at back entrance. Maintained by office staff.</li> <li>• Bottles of sanitiser in offices, computer room, bathrooms, lounge, kitchen. Monitored by users.</li> <li>• Paper towels in bathrooms, kitchen, lounge. Maintained by cleaner.</li> <li>• Hand soap in bathrooms, kitchen, lounge. Maintained by cleaner.</li> <li>• Ensure there are plenty of supplies on hand. Managed by Manager.</li> </ul>
<b>Where possible: enhance airflow by opening windows and adjusting air conditioning.</b>	<ul style="list-style-type: none"> <li>• Staff to use split system set to fresh air if in an enclosed space for more than 15 minutes with a client.</li> <li>• Open bathroom windows at start of day. Close at the end of the day as part of lock up.</li> <li>• Open windows in lounge, office and kitchen whilst in use, as conditions allow.</li> <li>• Open blinds in undercover area, as conditions allow.</li> <li>• Open back kitchen door to allow air flow through hall and Centrelink room.</li> <li>• Centrelink staff to open rear door to kitchen unless privacy is required by clients.</li> </ul>
<b>In areas or workplaces where it is required, ensure all staff wear a face covering and/or required PPE, unless a lawful exception applies. Ensure adequate face coverings and PPE are available to staff that do not have their own.</b>	<ul style="list-style-type: none"> <li>• All staff (when not teaching) and visitors to wear face covering indoors at all times, except when exempted (subject to current Government guidelines).</li> <li>• Face coverings not required while seated and eating or drinking.</li> <li>• Face coverings only required in an outdoor space when a 1.5m physical distance from others cannot be maintained.</li> <li>• Spare disposable masks and gloves to be available to staff and visitors who need one. Supplies to be kept in office, lounge and Centrelink Room.</li> <li>• Use eye protection/sneeze guard at office reception, Centrelink room and counter in Lounge.</li> <li>• Eye protection (face shield or goggles) to be worn with E.R. and Centrelink clients when interacting without the sneeze guard.</li> </ul>

Guidance	Action to mitigate the introduction and spread of COVID-19
<p><b>Provide training to staff on the correct use and disposal of face coverings and PPE, and on good hygiene practices and slowing the spread of coronavirus (COVID-19).</b></p>	<ul style="list-style-type: none"> <li>• All staff and volunteers to complete online training provided by the Australian Government Health Department (Infection Control Training – COVID-19) if working onsite or interacting with clients offsite.</li> <li>• Designated supervisor responsible for implementation of COVID-safe plan to be identified for each session. This refers to someone in charge of a workshop, meeting, etc.</li> <li>• Plastic-lined bins with lids to be provided for disposal of used face coverings and gloves. Bin to be emptied by cleaners.</li> <li>• Lounge – Manager and supervisors to complete the <i>Operating a hospitality business in a COVID-19 environment</i> e-learning provided by Victorian State Government. Certificate of completion to be displayed in Lounge.</li> <li>• Adult education – all classes to include details of COVID Safe Conduct as part of OHS introduction.</li> </ul>
<p><b>Replace high-touch communal items with alternatives.</b></p>	<ul style="list-style-type: none"> <li>• Remove tea towels, mugs, glasses and other food and drink utensils from public access.</li> <li>• Remove condiments and sugar from tables.</li> <li>• User groups and visitors to bring their own mugs and other food and drink utensils. Disposable cups to be made available on request.</li> <li>• Provide single use sugar and condiments with food and drinks, as appropriate.</li> <li>• Install paper towel dispenser in kitchenette. Designated supervisor to monitor.</li> <li>• Utensils to be provided with individual meals served in the Lounge or at community meals.</li> </ul>

Guidance	Action to mitigate the introduction and spread of COVID-19
<b>Cleaning</b>	
<p><b>Increase environmental cleaning (including between changes of staff), ensure high touch surfaces are cleaned and disinfected regularly (at least twice daily).</b></p>	<ul style="list-style-type: none"> <li>• Maintain a cleaning station in every room, including a cleaning schedule and instructions, cleaning agents and supplies. Maintained by office staff.</li> <li>• Users to undertake cleaning at start and finish of session. To be managed by designated supervisor.</li> <li>• In situations where people are coming and going (such as the lounge), surfaces they could have contacted to be cleaned between users.</li> <li>• Maintain a register of regular cleaning in every room. Maintained by users.</li> <li>• Bathroom cleaning and wiping of high touch surfaces to be done by staff twice a day.</li> <li>• Manager to monitor compliance with schedule.</li> <li>• All dishes to be washed in commercial dishwasher for Lounge and community lunch customers.</li> <li>• Office and Centrelink staff to be responsible for cleaning of their own work area at the end of the day including using alcohol wipes for electronic equipment such as keyboards or phones.</li> <li>• Pens not to be shared with clients at the sign-in desk.</li> </ul>
<p><b>Ensure adequate supplies of cleaning products, including detergent and disinfectant.</b></p>	<ul style="list-style-type: none"> <li>• Cleaners and office staff to monitor and report to Manager.</li> </ul>

Guidance	Action to mitigate the introduction and spread of COVID-19
<b>Physical distancing and limiting workplace attendance</b>	
<p><b>Ensure that all staff that can and/or must work from home, do work from home.</b></p>	<ul style="list-style-type: none"> <li>• Staff to return to working from the office from November 2020 provided that numbers are monitored and physical distancing between desks can occur. Subject to current Government Guidelines.</li> <li>• Manager to monitor.</li> </ul>
<p><b>Establish a system that ensures staff members are not working across multiple settings/work sites.</b></p>	<ul style="list-style-type: none"> <li>• Not applicable.</li> </ul>
<p><b>Establish a system to screen workers and visitors before accessing the workplace. Employers cannot require workers to work when unwell.</b></p>	<ul style="list-style-type: none"> <li>• Manager to ensure all staff and volunteers are aware that they should not enter Manna Gum when unwell.</li> <li>• Manager to encourage staff and volunteers to look out for signs of illness in others.</li> <li>• Temperature checking is conducted for all individuals upon entry to the site. Anyone recording a temperature higher than 37.5 is not permitted entry.</li> <li>• Anyone who becomes unwell whilst onsite is requested to leave as soon as is practicable. All areas occupied by the individual will undergo additional cleaning.</li> </ul>
<p><b>Configure communal work areas and publicly accessible spaces so that:</b></p> <ul style="list-style-type: none"> <li>• there is no more than one worker per four square meters of enclosed workspace</li> <li>• workers are spaced at least 1.5m apart</li> <li>• there is no more than one member of the public per four square meters of publicly available space.</li> </ul> <p><b>Also consider installing screens or barriers.</b></p>	<ul style="list-style-type: none"> <li>• Visitor sign-in system to be used to monitor numbers of people waiting in foyer. If it exceeds maximum number, clients are given a number and asked to wait in their car.</li> <li>• Screens and/or barriers installed at public access points. Manager to monitor.</li> <li>• Clear limits specified for each space. Signs to be placed in every space indicating limits. Designated supervisor to monitor.</li> <li>• Furniture arranged to ensure appropriate spacing. Excess chairs to be removed.</li> <li>• Follow current guidelines regarding density requirements in classroom settings from Department of Education and Training.</li> </ul>
<p><b>Use floor markings to provide minimum physical distancing guides between workstations or areas that are likely to create a congregation of staff.</b></p>	<ul style="list-style-type: none"> <li>• This is not an issue currently because of low numbers of staff and volunteers on site.</li> <li>• Manager to implement if needed.</li> </ul>
<p><b>Modify the alignment of workstations so that workers do not face one another.</b></p>	<ul style="list-style-type: none"> <li>• Workstations currently spaced and arranged so that staff face away from each other.</li> </ul>

Guidance	Action to mitigate the introduction and spread of COVID-19
Minimise the build-up of workers waiting to enter and exit the workplace.	<ul style="list-style-type: none"> <li>Not applicable.</li> </ul>
Provide training to staff on physical distancing expectations while working and socialising (e.g. during lunchbreaks).	<ul style="list-style-type: none"> <li>Staff to be reminded of physical distancing requirements as part of COVID training.</li> <li>Manager to monitor.</li> </ul>
Review delivery protocols to limit contact between delivery drivers and staff.	<ul style="list-style-type: none"> <li>Delivery drivers (as with all visitors to the office) not to proceed beyond the counter.</li> </ul>
Review and update work rosters and timetables where possible to ensure temporal as well as physical distancing.	<ul style="list-style-type: none"> <li>Not applicable.</li> </ul>
Where relevant, ensure clear and visible signage in areas that are open to the general public that specifies maximum occupancy of that space, as determined by the <a href="#">‘four square metre’ rule</a> .	<ul style="list-style-type: none"> <li>Notices placed at entrance to all rooms and gathering spaces.</li> </ul>

Guidance	Action to ensure effective record keeping
<b>Record keeping</b>	
Establish a process to record the attendance of workers, customers, clients, visitors and workplace inspectors, delivery drivers. This information will assist employers to identify close contacts.	<ul style="list-style-type: none"> <li>Visitors asked to register on arrival if they are to be in the building for more than 15 minutes.</li> <li>Electronic check-in available at front counter and lounge using Victorian Government system. Manual sign-in also available</li> <li>Volunteers required to sign timesheets as per existing OHS protocols.</li> <li>E.R. clients are recorded in SAMIS data entry system, and not required to sign in due to client privacy.</li> </ul>
Provide guidance to staff on the effective use of the workplace OHS reporting system (where available).	<ul style="list-style-type: none"> <li>Not applicable.</li> </ul>

Guidance	Action to ensure effective record keeping
<p><b>COVID-19 Code of Conduct</b></p>	<ul style="list-style-type: none"> <li>• Staff, volunteers, user groups and tutors to sign a Manna Gum Community House COVID-19 Code of Conduct.</li> </ul>

Guidance	Action to prepare for your response
<p><b>Preparing your response to a suspected or confirmed COVID-19 case</b></p>	
<p><b>Prepare or update your business continuity plan to consider the impacts of an outbreak and potential closure of the workplace.</b></p>	<ul style="list-style-type: none"> <li>• Include in Business Continuity Plan.</li> </ul>
<p><b>Prepare to identify close contacts and providing staff and visitor records to support contact tracing.</b></p>	<ul style="list-style-type: none"> <li>• Check register, SAMIS ER records and volunteer/staff timesheets for previous 28 days.</li> </ul>
<p><b>Prepare to assess whether the workplace or parts of the workplace must be closed. Prepare to undertake cleaning and disinfection at your business premises.</b></p>	<ul style="list-style-type: none"> <li>• Identify which areas are at risk of contamination. Use below DHHS recommendations as guidance.</li> </ul>
<p><b>Prepare for how you will manage a suspected or confirmed case in an worker during work hours.</b></p>	<ul style="list-style-type: none"> <li>• Use below recommendations from DHHS.</li> </ul>
<p><b>Prepare to notify workers and site visitors (including close contacts)</b></p>	<ul style="list-style-type: none"> <li>• DHHS and Manager or Committee.</li> </ul>
<p><b>Prepare to immediately notify WorkSafe Victoria on 13 23 60 if you have a confirmed COVID-19 case at your workplace.</b></p>	<ul style="list-style-type: none"> <li>• Manager or Committee.</li> </ul>

Guidance	Action to prepare for your response
<p><b>Prepare to re-open your workplace once agreed by DHHS and notify workers they can return to work.</b></p>	<ul style="list-style-type: none"> <li>• Use established Manna Gum communications including local newspaper, website, newsletter, noticeboards and social media to inform community.</li> </ul>

I acknowledge I understand my responsibilities and have implemented this COVID Safe plan in the workplace.

Signed \_\_\_\_\_

Name \_\_\_\_\_

Date \_\_\_\_\_

# Workplace guidance for managing suspected and confirmed cases

This guidance is intended to assist workplaces to respond in the event of a suspected or confirmed case of COVID-19, while awaiting formal advice from the Department of Health and Human Services (DHHS). The actions may include:

1. Conducting a risk assessment to inform what actions should be taken.
2. Identifying and notifying close contacts to quarantine at home.

## Background

Under the [Workplace Directions](#), employees must notify their employer if they have been diagnosed with COVID-19 and attended the workplace whilst infectious. This means workplaces may be aware of a **confirmed case** linked to their workplace before DHHS have completed their initial processes.

Workplaces may also be aware of a **suspected case** if an employee develops symptoms whilst at work or if the employee notifies their employer that they have developed symptoms and/or are awaiting a COVID-19 test result.

These new obligations have been established to limit further potential exposures to staff, contractors and visitors and to assist in quickly containing any workplace outbreaks that occur.

## Initial response

If an employer is advised by an employee that they have symptoms of COVID-19 or are a confirmed case the employer should enquire as to when the employee first developed symptoms. The **infectious period** is taken to be from 48 hours prior to symptom onset up until the point at which the person isolates. The employer should determine whether they attended work during this period.

This document sets out to provide workplaces with the information they need to perform these actions, before contact is made by DHHS.

The response actions required by an employer may include:

- Directing the employee(s) to return home or isolate at the workplace until that can be arranged
- Conduct a risk assessment.
- Close part or all of the workplace.
- Undertake a comprehensive clean of part or all of the workplace.
- Identify and notify workplace related close contacts.
- Liaise with DHHS or their nominee to determine further actions.

## Requirements for suspected cases

### A single suspected case

A person is a suspected case when they have symptoms compatible with COVID-19 in the absence of an alternative diagnosis. Symptoms include a fever of  $\geq 37.5^{\circ}\text{C}$ , night sweats, chills, acute respiratory infection (such as cough, shortness of breath, sore throat), loss of smell, and/or loss of taste. When there is a single suspected case at a workplace:

- The employee should be supported to leave work to go home/get tested. They should travel by private transport where possible, or by taxi or rideshare if necessary. A mask should be worn. They should not travel by public transport.
- If they are unable to leave immediately, they should be supported to isolate at work, preferably in a separate room. They must wear a mask and remain 1.5m from others at all times.
- The employer must advise the employee to undergo a COVID-19 test and self-isolate until the test result is known.
- Where the suspected case was present at the workplace in the period commencing 48 hours prior to the onset of symptoms, it is possible that they were infectious while at work. Employers must take all practicable steps to manage the risks posed by the suspected case, including appropriate cleaning.
- The employer should ensure cleaning of their personal workspace and any areas in the work premises frequently used by the worker, including high-touch surfaces likely to have been frequented by the suspected case.
- Employers should inform all workers (including the health and safety representative) to be vigilant about the onset of symptoms of COVID-19 and advise all workers to be tested and self-quarantine if they become symptomatic.
- Employers must ensure materials and records are in order to support contact tracing, particularly from the period of 48 hours prior to the onset of symptoms in the suspected case.

It is not necessary to vacate the site (in part of whole) or undertake a risk assessment in response to up to two suspected cases.

### Multiple suspected cases

When there are 3 or more suspected cases within a 5-day period, further actions are required. This should be managed as per the requirements for a confirmed case (below) and a risk assessment must be undertaken to inform closure and cleaning. It is not necessary to identify and notify close contacts where there are 3 or more suspected cases – this will only be necessary if a case is confirmed.

In the event that the suspected case(s) test negative to COVID-19, DHHS will not need to be involved and no further action is required on behalf of the employer or workplace.

## Requirements for confirmed cases

A confirmed case is defined as a person who has returned a positive COVID-19 test as per departmental guidelines.

- Employees must disclose to their employer as soon as practicable, after they receive notification that they have tested positive for COVID-19 and they attended the workplace in the infectious period.
- Employers must undertake any further steps required to assure the safety of the employees and the workplace as soon as practicable. This includes:
  - Removing the employee from the work premises if required.
  - Cleaning and disinfecting.
  - Identification and notification of workplace close contacts and provision of close contact details to DHHS.
  - Putting in place appropriate control measures.
- Employers must:
  - Inform all staff at the workplace to be vigilant about the onset of COVID-19 symptoms and at symptom onset to self-isolate and be tested as soon as reasonably practicable.
  - Undertake a risk assessment to inform closure and cleaning requirements (in whole or in part).
  - Undertake a comprehensive clean of the workplace, in whole or part, based on the risk assessment.



- Identify workplace close contacts associated with the employee’s attendance at work
- Notify those close contacts to quarantine at home for 14 days.
- Notify DHHS or other entity nominated by the Department, report on actions taken above, provide a copy of risk assessment, provide close contact details, and comply with any further directions from DHHS or WorkSafe as to further closure or cleaning.
- Workplaces must only reopen:
  - Once all obligations under the directions have been complied with; and
  - On the authority of the DHHS Public Health team.

## **Conducting a risk assessment**

### **Why is a risk assessment required?**

The aim of the workplace risk assessment is to:

- Inform the actions a workplace needs to take in the event of a suspected cases or a confirmed case at the workplace, in order to reduce the risk of transmission and reduce the risk to others at the workplace.
- Enable rapid decision making and early response to this risk.

The objectives of the workplace risk assessment are to:

- Inform whether the workplace needs to close in part or in whole (or at all).
- Inform the extent of cleaning required (if any).
- Inform whether contact tracing should commence.
- Prepare the workplace to provide further information to DHHS.

### **In what scenarios is a risk assessment mandatory?**

An employer is required to undertake a risk assessment in the following scenarios:

- When there are 3 or more suspected cases within a 5-day period.
- When there is a confirmed case who attended work during their infectious period.

The employer must do this as soon as reasonably practicable after they become aware of the suspected (3 or more) or confirmed case (1 or more).

Note – A risk assessment is not required for 1-2 suspected cases. The actions required in response to up to two suspected cases are outlined below.

### **Who should conduct the risk assessment?**

Each workplace will have their own Occupational Health and Safety (OH&S) systems and procedures in place. The person conducting the risk assessment may be health and safety personnel, the CEO/Managing Director, office manager, or line manager depending on the organisation.

### **What steps are involved in a risk assessment?**

In undertaking the risk assessment, the employer must consider:

- The extent to which the worker has had contact with other staff, contractors, visitors or customers during their infectious period.
- How essential it is to continue operations until the risk is managed.
- The extent to which staff, contractors, visitors or customers would need to use areas of the worksite the worker had been in.

To facilitate the above, the employer will need to collect details from the affected employee, including their date of symptom onset and the dates, locations and details of their movements in the workplace during their infectious period (see **Appendix 1**).

A risk assessment should be performed for each identified suspected or confirmed case. Where there is more than one case, consolidate the information in determining the risk assessment outcome (see **Appendix 2**).

The information collected as part of the risk assessment should be stored securely and should be provided to DHHS or other entity nominated by the Department.

### **Workplace closure**

The information gathered using the checklist in **Appendix 1** should be used to determine which parts of the workplace need to be vacated for cleaning and disinfection, whilst awaiting further review and advice by DHHS (if necessary).

Possible outcomes:

1. Full closure (whole site vacated).
2. Partial closure (part of site vacated).
3. Continue operations as usual.

Unless it is unreasonable to do so:

- All areas used or likely to have been used by the suspected or confirmed case must be vacated for cleaning and disinfection whilst awaiting further instruction and review by DHHS.
- If any parts of the workplace remain open, the employer must ensure these areas do not pose any ongoing risk of transmission to other staff, visitors or contractors who visit the site.
- If this cannot be achieved, or if suspected or confirmed case has accessed multiple areas across the site that cannot be effectively and safely vacated for cleaning and disinfection, the whole site must be vacated until further assessment by DHHS.

### **Cleaning and disinfection**

Advice on cleaning is available at:

<https://www.dhhs.vic.gov.au/cleaning-and-disinfecting-reduce-covid-19-transmission-tips-non-healthcare-settings>

<https://www.dhhs.vic.gov.au/preventing-infection-workplace-covid-19#how-to-clean-and-disinfect-after-a-covid-19-case-in-the-workplace>

### **Communications**

Following the identification of a suspected or confirmed case, workplaces should ensure there is appropriate communication to staff, contractors, visitors and customers, and other relevant stakeholders.

This may include:

- Notification that there has been a suspected or confirmed case (noting it is not appropriate to disclose the identity of unwell individuals).
- Informing all workers (including health and safety representatives) to be vigilant about the onset of COVID-19 symptoms and to self-quarantine if they become unwell.
- Notifying close contacts, directing them to leave the work premises and advise them to self-quarantine
- Contacting DHHS to notify of the actions undertaken, provide a copy of the risk assessment, to provide contact details of identified close contacts.

The workplace must comply with any further directions given by DHHS or Worksafe.

### **Contract tracing**

Once the risk assessment is complete, and the workplace (or part of site) closed and vacated, the employer should identify and notify close contacts.

The following section provides guidance on how to identify and notify close contacts associated with the cases attendance at work.

Note that DHHS perform the contact tracing for the other close contacts of the confirmed case (e.g. family, personal and other close contacts). The workplace is only required to identify and notify contacts associated with the worker's attendance at work.

### Close contact definition

A close contact is someone who had greater than 15 minutes face-to-face, cumulative, or the sharing of a closed space for more than two hours, with a confirmed case during their infectious period. The case's infectious period commences 48 hours prior to onset of symptoms (or if asymptomatic, 48 hours prior to test date).

### Exceptions

Except in a healthcare setting, (where additional Infection Prevention Control precautions apply) persons wearing face masks or other personal protective equipment (PPE) are still considered 'close contacts' if they meet the close contact definition.

In some circumstances, such as in higher risk settings and where there is evidence of transmission, DHHS may expand the criteria for a close contact in that workplace (e.g. everyone working the same shift as the case may be classified as a close contact even if they do not meet the above criteria). This will be determined by DHHS on a case by case basis.

### Process

Determine what staff members, contractors, visitors or other persons at the workplace may have had close contact with the case during their infectious period. This may involve checking rosters, time sheets, sign-in sheets and visitors logs to determine who may have had contact with the case. Workplaces are required to keep an [attendance register](#) to assist this process. For every employee or visitor to the workplace meeting the criteria for a close contact, record their name, contact details and other relevant information in the [close contacts spreadsheet](https://www.dhhs.vic.gov.au/covid-19-close-contacts-spreadsheet-victorian-workplaces-xls) in as much detail as is available.

Note that the employer cannot disclose the identity of the case to other employees, unless the case gives permission for them to do so.

Once the list of potential close contacts is complete, the employer must contact the workplace close contacts to notify them that they are a close contact of a confirmed case and inform them that they need to isolate for 14 days. The 14-day period commences from the day of their last contact with the confirmed case.

### Notifying close contacts

It is preferable for employers to telephone to notify close contacts, however use of text messages is also acceptable. It is important that it is done as soon as possible to ensure workers are quarantined.

The employer should inform them that DHHS will contact them via text message with further information, and that they should seek testing if they develop any symptoms consistent with COVID-19. The employer should support the close contacts to exclude themselves from work and must not let them attend the workplace.

The following message should be sent:

*You have been assessed as a close contact of a confirmed case of coronavirus (COVID-19) through your attendance at [insert name of worksite/business]. You are required to self-quarantine for 14 days from [insert date]. The Department of Health and Human Services will contact you via text message to confirm the details of your required quarantine period, and to provide you with further information. You must isolate at home and must not attend work during this time. If you develop symptoms consistent with COVID-19 you should get tested. Please see the [DHHS close contacts factsheet](#)".*

The employer should distribute the DHHS close contacts factsheet to the workplace close contacts. For further information see: <https://www.dhhs.vic.gov.au/novel-coronavirus-close-contact-what-you-need-know>

## Notifying DHHS

Employers should notify DHHS by sending the completed risk assessment and close contact spreadsheet to [COVIDEmployerNotifications@dhhs.vic.gov.au](mailto:COVIDEmployerNotifications@dhhs.vic.gov.au) as soon as is practicable when there is a confirmed case of COVID-19 that has been infectious at the workplace. Employers can call **1300 651 160** if they do not hear from DHHS within 24 hours following notification.

## Re-opening

Following review of the initial actions by the employer, DHHS will work with the workplace to determine when it is safe to reopen. This may involve putting in place additional control measures to minimise the risk of further cases or transmission. DHHS will provide final approval that the workplace can reopen.

Workplaces can generally reopen once:

- All workplace close contacts have been identified, notified and are isolating.
- The workplace has been comprehensively cleaned.
- Appropriate control measures are in place to minimise further transmission.
- A 'clean' workforce is available to return to work (i.e. employees that are not close contacts or cases and therefore do not need to be in isolation).
- DHHS has authorised the reopening.

Employees who are close contacts will not be able to return to work until they have completed their 14-day quarantine period, provided they have no symptoms of COVID-19 and have not returned a positive test result in the interim. All identified close contacts will be required to undertake a COVID-19 test at day 11 or after of their quarantine period. They will require a negative result prior to their quarantine ending.

## More information

Call the Department of Health and Human Services on to discuss any questions you have. If you need a translator first call 131 450, then request the to be put through to the department on 1300 651 160.

Information on public health directions applying to employers is available at:

- <https://www.business.vic.gov.au/disputes-disasters-and-succession-planning/covid-safe-business/creating-a-covid-safe-workplace>.

You can also refer to the following guidance:

- [WorkSafe: Managing COVID-19 risks – face coverings in workplaces](#)
- [DHHS: Preventing infection in the workplace](#)
- [DHHS: Preparing for a case of coronavirus \(COVID-19\) in your workplace](#)
- [DHHS: Planning and responding to cases of coronavirus \(COVID-19\)](#)
- [DHHS: Cleaning and disinfecting to reduce COVID-19 transmission](#)
- [WorkSafe: Other relevant industry specific guidance](#)

**Employer COVID-19 notification form**

<b>Workplace details</b>	
Name	
Address	
Type of workplace	
Phone number	
<b>Key workplace contact</b>	
Name	
Job title	
Phone number	
Email	
<b>Confirmed case details</b>	
Name	
Date of birth	
Address	
Phone number	
Date of positive test	
Date/time of symptom onset	
Attended work during infectious period (Yes/No)	

Note: infectious period = 48 hours before symptom onset (for asymptomatic cases, taken as 48 hours prior to test date).

## Workplace risk assessment

Workplace risk assessment	
Information about the case(s)	
<p>Determine the infectious period <i>The infectious period is taken as 48 hours before symptom onset.</i></p> <p>Find out when the individual developed symptoms. If they did not have symptoms, the infectious period commences 48 hours prior to when the test (swab) was taken.</p>	
<p>Determine the possible exposure times. Dates and times individual(s) attended the workplace during their infectious period.</p>	
<p>Determine the work area or sites used by the individual during those times:</p> <ul style="list-style-type: none"> <li>• Where possible, include approximate duration of time spent in each location or area within a site (e.g. specific rooms or spaces within a larger building, whether enclosed or outdoors etc.).</li> <li>• Were there any areas where it is less likely the individual was able to physically distance from others?</li> </ul>	
<p>Communal facilities or shared areas used or likely to have been used by the individual (e.g. hallways, lifts, bathrooms, tea rooms, kitchens, meeting rooms etc.).</p>	
<p>Food and drink outlets or onsite shops used by the individual.</p>	
<p>Assess if there has been close contact by the case with others on breaks (including smoking breaks), before and after work, in car parks and in transit to and from work (e.g. carpooling). Close contact in these circumstances will also determine whether a person is a close contact.</p>	
Temporal factors	
<p>Assess the timing and shifts worked by the case. Determine how many people may have been exposed to the case. Was there a crossover (contamination) between the shift</p>	

<p>the case worked and the shift before/after? Are there household contacts of the case on other shifts?</p>	
<p><b>Work site layout</b></p>	
<p>Can the area used by the individual be reliably closed for cleaning whilst maintaining operations in another part of the worksite?</p>	
<p><b>Other site considerations</b></p>	
<p>Identify any unique site management requirements.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• Animal welfare and management considerations associated with site closure and/or cleaning.</li> <li>• Requirement of exposed key workers to carry out vital tasks to keep essential services running.</li> <li>• Critical need for workplace to remain open.</li> </ul>	

## Outcome of risk assessment

Risk assessment outcome			
Actions taken as a result of risk assessment	<input type="checkbox"/> Continue operations as usual	<input type="checkbox"/> Partial closure (part of site vacated)  <u>List areas or worksite vacated:</u>	<input type="checkbox"/> Full closure (whole site vacated)
Reason or reasons for decision (tick all that apply)	<input type="checkbox"/> Individual not present at work site during infectious period	<input type="checkbox"/> All areas used by suspected or confirmed case safely and reliably vacated for cleaning and disinfection	<input type="checkbox"/> Unable to ensure that areas that remain open do not pose any ongoing risk of transmission to other staff, visitors or contractors who visit the site
	<input type="checkbox"/> Unreasonable to implement partial or full closure of site	<input type="checkbox"/> Unreasonable to implement full closure of the site but partial closure achieved	<input type="checkbox"/> The individual(s) has accessed multiple areas across the site that cannot be effectively vacated for cleaning and disinfection
	<input type="checkbox"/> Other Provide details:	<input type="checkbox"/> Other Provide details:	<input type="checkbox"/> Other Provide details:
<b>Date:</b>			
<b>Completed by:</b>		Name:	
		Role:	
<b>Endorsed by:</b>		Name:	
		Role:	

For any questions

Coronavirus hotline 1800 675 398 (24 hours)

Please keep Triple Zero (000) for emergencies only



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